### Webinar series: How to get started - Model portfolios, SMAs and MDAs

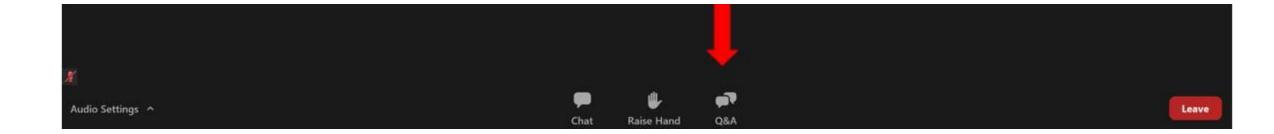
# Session 2: Building an effective client solution through MDAs

Zac Leman, BT Panorama Brett Sanders, Philo Capital Advisers Dr Isaac Poole, Oreana Portfolio Advisory

Moderated by Shane Hawke, Oreana Portfolio Advisory October 2020



### **Type in your Question**



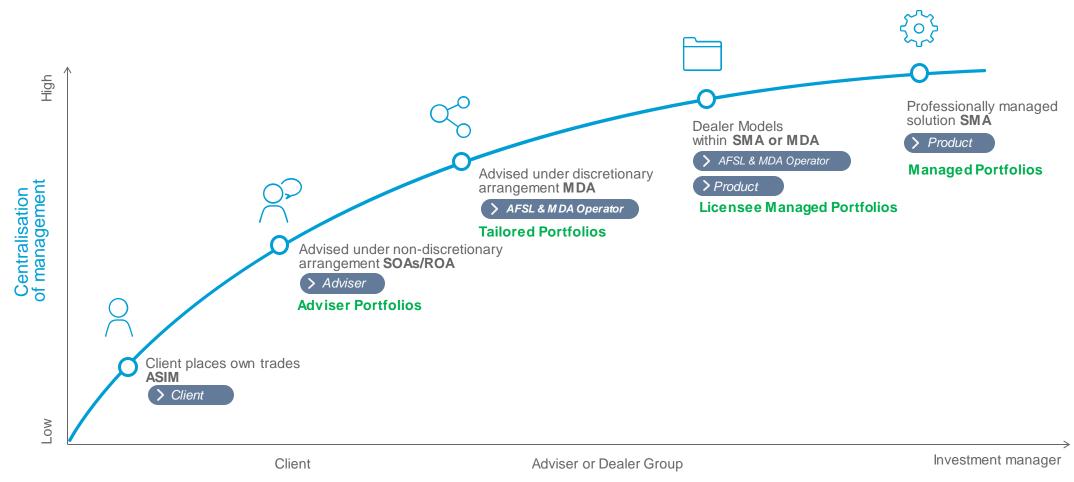


# Managed Accounts on Panorama

October 2020

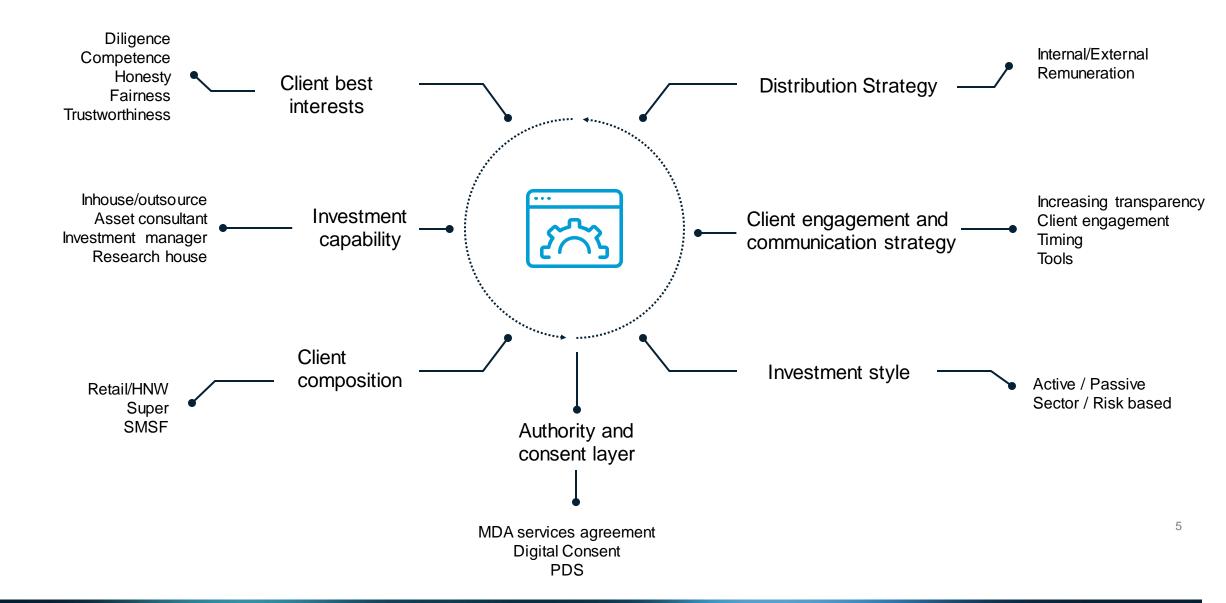
#### Portfolio management & Managed accounts





### Your portfolio and managed account offer





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### Adviser Trends







Use of asset consultants / equity managers



Focus on Asset rs Allocation



Segment based services



Growing importance of ESG



Professional services approach



Focus on business strategy



Governance & compliance



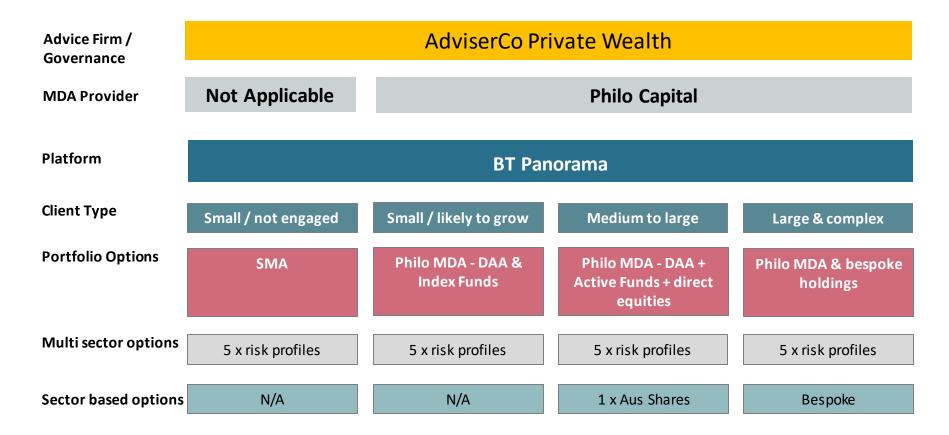
Awareness of managed acct choices



Adviser as ringmaster



### **Typical Model Portfolio Options**





### Getting started...

# 01

Share your goals and needs with Philo

# 02

We collaborate with you to design a solution for your business

# 03

We jointly identify what additional competencies (if any) are required and appoint them

## 04

Build out service and work with you on change piece, including training of advisers



### Role of parties to MDA service – summary

#### Advice AFSL

- Understands investor needs
- Provides personal advice tailored to investor
- Recommends MDA service
- Considers recommendations of Portfolio Manager
- Manages Philo, portfolio manager and platform relationships

Provides MDA licensing as required

Provides MDA operations including

template portfolio maintenance and

Provides ongoing advice & support to

Monitors portfolio manager/s

portfolio rebalancing

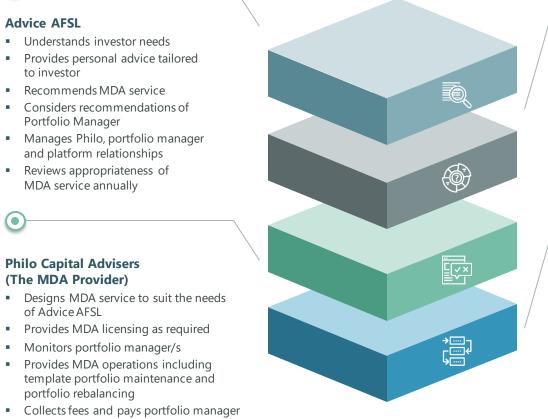
Advice AFSL and advisers

 Reviews appropriateness of MDA service annually

**Philo Capital Advisers** 

(The MDA Provider)

of Advice AFSL



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#### **Portfolio Manager/s**

- . Asset allocation recommendations
- Recommends funds and securities .
- Blends funds and securities into portfolios
- Monitors markets and investments and . adjusts portfolios over time
- Provides input to Advice AFSL's client communications and adviser support.

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#### **Approved Platform**

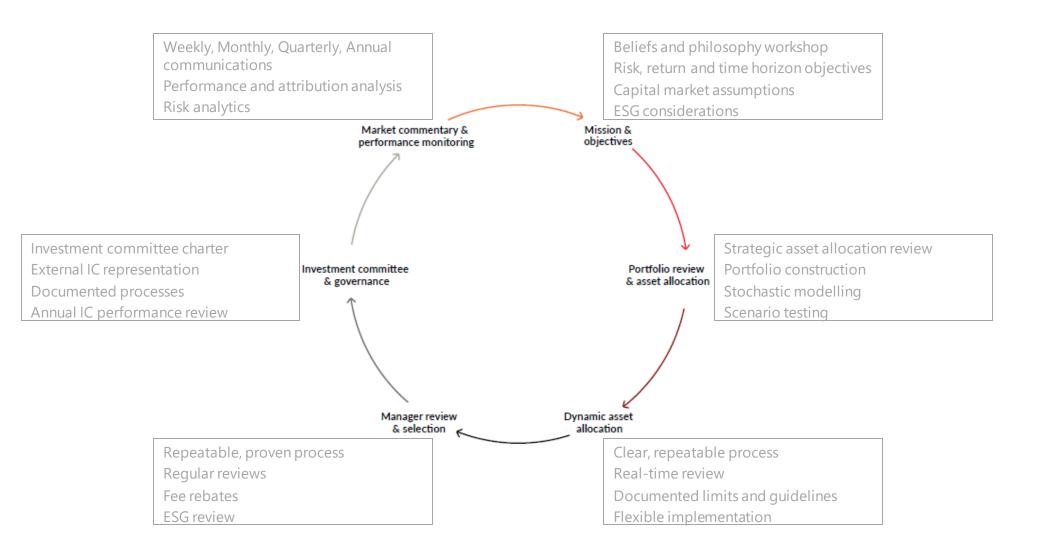
- Holds investments in safe keeping
- Allocates income .
- Public offer superannuation administration
- Provides portfolio modelling tools
- Implements portfolio transactions including applications and redemptions
- Provides reporting and online access .
- Collects fees



- Governance is a finite resource. Investors have a limited governance budget they can spend.
- The efficient and effective use of this resource will directly impact risk and return.
- Empirical research shows the returns to good governance can be as high as 100bps-300bps per year, over the long-run!







### Points of reflection for best-practice stewardship

- How well do you know your practice's investment beliefs or philosophy? Do your clients know those beliefs or philosophy?
- Can you list the beliefs or present a copy of those beliefs? Can you explain the implications to clients?
- > Are your investment beliefs clearly reflected in your investment portfolios?
- Are your investment processes clearly documented? Are they defensible and repeatable?
- How does your practice define the investment opportunity set? Is it reflective of your investment beliefs and philosophy?
- Can you comfortably say the investment portfolio is the best way to achieve the investment objectives of your clients?
- Is your approach to implementing an investment strategy the best for your clients? Have you considered insourcing and outsourcing parts of the strategy to improve outcomes for clients?
- Can you explain simply how you have aligned investment implementation with the investment strategy?





Dr Isaac Poole CIMA® Global Chief Investment Officer

#### **Relevant experience**

#### Head of Capital Markets Research, Asia Pacific (Willis Towers Watson)

- Global portfolio construction and asset allocation.
- Global economic and asset class research

#### • Quantitative risk management Chief Economist, NSW Treasury Corp

- Trading strategy
- Asset allocation
- Economic research

#### **Education:**

- PhD from University of Sydney
- University of Oxford
- University of Tasmania
- Certified Investment Management Analyst.



Shane Hawke Head of Research and Advisory

#### **Relevant Experience**

Over twenty years experience in investment research, advice and model portfolio construction

#### Research Manager, ThreeSixty

- Research for NABWealth Licensees and over 1500 advisers
- Research for MLC Wealth investment platforms
- Portfolio Manager for ThreeSixty Model Portfolios
- Key investment consultant for Trustees, Responsible Entities and a range of NABWealth investment committees.

#### Education:

- Graduate Diploma in Applied Finance and Investment (FINSIA)
- Bachelor of Commerce (Banking and Finance), University of Canberra

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